

Panzura Professional Services

Overview

Panzura Professional Services provide value-based solutions to help your organization deploy your Panzura environment and realize successful adoption of your cloud-based solution. Backed by a world-class support team, Panzura engineers are committed to utilizing best practices and tools to ensure that your organization extracts maximum value from your Panzura investment.

Planning » Installation » Data or Cloud Migration » Custom Services

Planning

The Panzura Support Engineer (PSE) will work with you to review the planned architecture, installation requirements, and develop a statement of work for the roll out of the new Panzura filers. Best practices and requirements for the installations will be part of the process. Data migration or cloud migration planning can be added as an additional service during the planning process.

Installation

Using the SOW developed during the Planning phase, the PSE will schedule the installations of the new systems to meet your deployment requirements. Once the installations are complete, the PSE will give an overview of what was done, and a brief tutorial about Panzura. More extensive training can be done with our [Freedom Foundation training](#).

Migration

An important part of starting up your cloud-based solution is getting the data where it needs to be. A PSE can help you migrate the data from your traditional storage to the cloud of your choice.

Additionally, if you are migrating from one cloud provider to another, Panzura can help with that. We have the tools and knowledge to do cloud-to-cloud migrations while you continue to run on your existing Panzura systems.

Custom Services

Our custom services are designed to help in areas where you need more specialized solutions. A PSE will work with you to define the requirements and develop a statement of work.

All services are provided remotely and during local business hours at standard rates. Off hours or onsite services can be arranged for an additional fee.